1. All of the classrooms have receivers plugged into the computer.

2. Not all of the classrooms have the channel # posted in the room. If there is not a channel posted in the classroom, make sure the receiver is plugged into the computer.

There are two ways to locate the channel number for the class.

a. Login to TurningPoint and the receiver information is located on the dashboard.

b. Open your PowerPoint and click the Receiver button. The Channel information is the first number on the dialogue box.

3. Make sure the students Clickers are set to the correct channel.

4. Make sure that everyone has purchased a license and have completed the registration process through Blackboard.

5. All of the classroom computer podia have been updated to PowerPoint 2016.